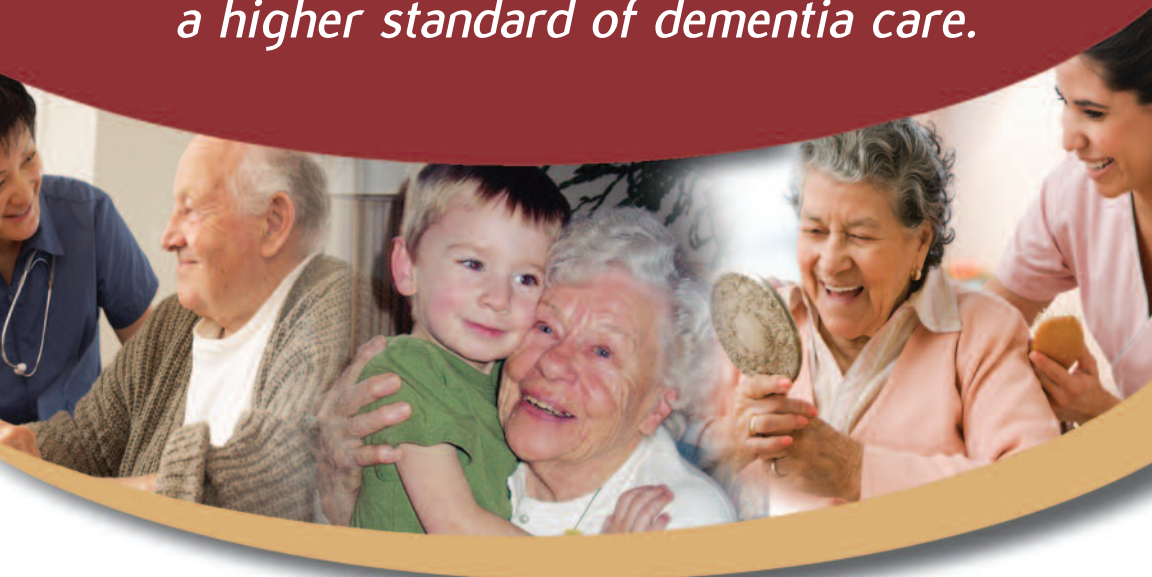


# Dementia Capable Care

*Interdisciplinary training for delivering  
a higher standard of dementia care.*



## Upcoming 2011 Schedule

**Milwaukee, WI**

July 12–14

**Roanoke, VA**

August 23–25

**Baltimore, MD**

September 21–23

**Springfield, IL**

August 9–11

**Indianapolis, IN**

August 30–September 1

**Canton, OH**

October 4–6

**Philadelphia, PA**

August 16–18

**New Brunswick, NJ**

September 13–15

*Includes a train-the-trainer option  
for ongoing staff training.*



dementia care  
specialists

a CPI specialized offering

**Register today!**  
Enhance your skills  
as a dementia caregiver.



Dear Dementia Care Professional,

Over the past 20 years, I have met thousands of dementia care providers who have a passion for working with dementia patients and a heartfelt desire to enhance the quality of life for those in their care. These dedicated professionals understand the need for a consistent, cohesive approach to care and an empowered, well-trained staff with the skills and confidence to deliver that care.

*“Any dementia care professional who embraces a person-centered, abilities-based approach to care and a desire to teach can become an Instructor.”*

We are pleased to offer an interdisciplinary dementia training program that creates a

Congruent culture of care—one that prioritizes the use of remaining abilities and individuality and enables dementia care staff to deliver a higher standard of dementia care, *Dementia Capable Care*.

*Dementia Capable Care* training is offered as a one-day *Foundation* course, a two-day *Care Partner Applications* course, and a three-day *Instructor Program*. *Dementia Capable Care* is best implemented through our train-the-trainer *Instructor Program*. With successful completion, Instructors are authorized to teach the seven-hour *Foundation* course within their organizations, and are offered continual support for meeting ongoing training requirements and maintaining authorization.

With more than 5.3 million people in the US living with Alzheimer’s disease and a new diagnosis made every 70 seconds, it is crucial that we plan for the challenges ahead. We believe *Dementia Capable Care* lays the necessary groundwork for delivering a higher standard of dementia care.

Sincerely,

Kim Warchol, OTR/L

President, Dementia Care Specialists, a CPI specialized offering

## About DCS

Dementia Care Specialists (DCS) training empowers therapists and other care professionals with a positive approach like no other. By focusing on helping individuals with dementia thrive and not just survive, our compassionate Instructors give the entire dementia care team the skills to bring out the best in an individual’s abilities—improving function, safety, and quality of life, one day at a time. DCS training improves client care while also producing ROI in many ways, including maximized reimbursements, reduced employee turnover, and greater revenues.

Dementia Care Specialists is a CPI specialized offering. CPI is the standard-setting provider of behavior management training that equips employees to have an immediate, tangible, and lasting positive impact on the people and organizations they serve.





## Change Attitudes. Empower Staff.

Our interdisciplinary training changes caregivers' attitudes and empowers them to provide exceptional, personalized care based on each person's abilities. The DCS team is fully committed to quality of life for people with AD/DRD and to a satisfying work experience for dementia care staff.

## Why Caregivers Should Attend.

- Dementia Care Specialists' unique training techniques lead to improved care quality, which means greater client longevity, less client turnover, lower care costs, increased revenue, and higher operating margins.
- Effectively trained caregivers deliver high-quality care that helps deliver positive outcomes and consistently achieve quality measures.
- Training from DCS delivers extremely high and tangible return on investment in staff training.
- Effective training enhances staff morale, productivity, job satisfaction, and retention.
- Quality patient experiences lead to satisfied families, enhanced reputation, and increased referrals and admissions.

## *From Start-Up to Full Census in About One Year!*

Within one year of implementing this interdisciplinary training, a 125-bed long-term care community was operating at full census in a market that averages 75% capacity. The new facility, which offers assisted living and skilled nursing care, also received the region's Health Care Innovation Award for excellence in dementia care.

## *What Others Are Saying*

*"Dementia Care Specialists have taught me more about dementia care and approaches than any other training I have received. The passion of Kim and her team is contagious. This training helped me to expect positive outcomes in our residents with dementia and to truly provide person-centered care."*

Jennifer Gettman, MA, NHA  
Administrator and CEO  
Harvester Residential Care  
St. Charles, MO

*"Even as an experienced RN, providing nursing care to residents with dementia was often stressful, largely due to unpredictable responses and behaviors. Dementia Capable Care training and assessment tools offered me the skills to provide focused, individualized nursing approaches for which I could predict the resident response, making my role as a nurse a lot less stressful."*

Barbie Moore, RN  
Harrisburg, IL

# Choose From Three Interdi

## One-Day *Dementia Capable Care: Foundation*

The *Foundation* course provides all who work in dementia care a common framework for promoting best abilities.

### Course content:

- **Introduction to Alzheimer's disease and related dementias (ADRD)**
  - ❖ Theoretical framework
  - ❖ Philosophical framework
  - ❖ Impact on cognition
- **Identification of the stages of dementia**
  - ❖ Allen Cognitive Level and best-abilities approach
  - ❖ Care approaches to maximize function and well-being
- **Behavior and communication**
  - ❖ Strategies for minimizing behaviors and enhancing communication
- **Family support methods**

Course times: 8:30 a.m. – 5:00 p.m. with a one-hour lunch break (on your own).  
Registration: 7:30 a.m. – 8:30 a.m. 7 total contact hours.

## Two-Day *Dementia Capable Care: Care Partner Applications*

The first day of this training is the *Foundation* course. This second day emphasizes application of new skills for the various aspects of dementia care.

### Course content:

- **Principles to guide care**
- **Examination of the stages of dementia in relation to the Allen Cognitive Levels**
- **Identification of care approaches**
  - ❖ Best-abilities approach for each stage
  - ❖ Case study
- **Behavior and communication strategies**
  - ❖ Person-centered approach to each stage of dementia
  - ❖ Simulations
- **Functional maintenance programs**
  - ❖ Creation of individualized plans with communication strategies, care approaches, and responses to behavior
- **Interdisciplinary team strategies to achieve positive outcomes**

Course times: 8:30 a.m. – 5:00 p.m. with a one-hour lunch break (on your own).  
Participants who are not going on to the *Instructor Program* will be excused at 4:00 p.m.  
6 total contact hours.

### *Who Should Attend?*

This training is designed for all care partners involved in dementia care, including therapists, administrators, facility educators, dementia program directors, nurses, CNAs, activities, social workers, dietary, housekeeping, and other support staff.

**Attention therapists:** In addition to *Care Partner Applications* and the *Instructor Program*, we offer training courses for therapists that build on the *Foundation* course content with therapy-specific information. Please visit [crisisprevention.com/dcs](http://crisisprevention.com/dcs) for more information about *Dementia Therapy Applications* and *Dementia Therapy Intermediate*.

# Disciplinary Training Options

## Three-Day *Dementia Capable Care: Instructor Program*

The choice of most facilities

The *Instructor Program*, our train-the-trainer option, begins on the third day. This three-day course allows an organization to create a positive, congruent approach among all staff. Upon completion, participants gain authorization to purchase and use CPI's training materials to teach the seven-hour *Dementia Capable Care: Foundation* course within their organizations.

### Course content:

- Key teaching points for each unit of the *Foundation* course
- Strategies for staff training in a person-centered, abilities-based model
- Adult learning methods to promote retention and training transfer
- Course customization techniques to build relevance for different staff groups
- DCS quality standards that support ongoing staff training
- Assigned practicum training for each participant

Course times: 8:30 a.m. – 4:00 p.m. with a one-hour lunch break (on your own).

Contact hours are not offered for this third day of training.

### Benefits of Instructor Authorization

Once authorized, Instructors become an extension of our family of educators. Benefits include:

- Authorization to purchase CPI training materials to train within your organization
- Free ongoing support and consultation from DCS to deliver exceptional training
- Free refresher courses and online learning events
- Documentation of all training activities
- Link with CPI's global community of Instructors
- Approval to submit the *Foundation* course to gain CEU approval for internal trainings using your approved provider status

### Instructor Kit

Every participant in the *Dementia Capable Care: Instructor Program* receives a comprehensive Instructor Manual and materials necessary for staff training. The materials include an Electronic Presentation to help deliver the program with ease and a starter supply of *Foundation* course Participant Workbooks.



### Earn DCS Recognition as a Care Partner.

Care partners who are committed to Dementia Capable Care can earn DCS recognition as a Dementia Capable Care Partner. Organizations can earn similar recognition as a Distinguished Provider. For more information, visit [crisisprevention.com/dcs](http://crisisprevention.com/dcs).

# CEU Information

**It is the responsibility of the registrant to ensure this course meets your CEU requirements prior to registration.**

## **Occupational Therapists, Occupational**

**Therapy Assistants:** Dementia Care Specialists is an AOTA Approved Provider of Continuing Education. **Dementia Capable Care: Foundation** is offered for .7 AOTA CEUs. AOTA Education Level: Introductory, AOTA Classification Codes: Occupational Therapy Process, Domain of OT.

## **Dementia Capable Care: Care Partner**

**Applications** is offered for .6 AOTA CEUs. AOTA Educational level: Introductory. AOTA Classification Codes: Occupational Therapy Process, Domain of OT. The assignment of AOTA CEUs does not imply endorsement of specific course content, products, or clinical procedures by AOTA.

**Speech Language Pathologists: Dementia Capable Care: Foundation** is offered for .7 ASHA CEUs (Introductory Level, Professional Area). **Dementia Capable Care: Care Partner Applications** is offered for .6 ASHA CEUs (Introductory Level, Professional Area).

**Administrators:** This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards (NAB). **Dementia Capable Care: Foundation** is approved for 7.00 clock hours and 7.00 participant hours. **Dementia Capable Care: Care Partner Applications** is approved for 6.00 clock hours and 6.00 participant hours.

**Social Workers:** CPI (Dementia Care Specialists is a CPI specialized offering) is an approved provider of continuing education by the National Association of Social Workers (provider # 886372266). **Dementia Capable Care: Foundation** is approved for 7 continuing education contact hours. **Dementia Capable Care: Foundation and Care Partner Applications** is approved for 13 continuing education contact hours.

**Activity Professionals:** National Certificate Council for Activity Professionals (NCCAP) has approved **Dementia Capable Care: Foundation** for 7 contact hours. **Dementia Capable Care: Foundation and Care Partner Applications** is approved for 13 continuing education contact hours.

**Nurses:** CPI (Dementia Care Specialists is a CPI specialized offering) is a provider approved by the California Board of Registered Nursing, Provider Number CEP11542. **Dementia Capable Care: Foundation** is approved for 7 contact hours. **Dementia Capable Care: Care Partner Applications** is approved for 6 contact hours. Nurses attending this course should be aware that no partial credit can be granted. Nurses from other states should check with their state's board of nursing requirements, as sometimes reciprocal agreements are available to allow for continuing education approved by one state to be allowable for another.

**Physical Therapists and Physical Therapy Assistants:** PT CEUs awarded for many states. Not all states require pre-approval.



**APPROVED PROVIDER of  
CONTINUING EDUCATION**  
by The American Occupational  
Therapy Association, Inc.



**Dementia Care Specialists, Inc** is approved by the Continuing Education Board of the American Speech-Language-Hearing Association (ASHA) to provide continuing education activities in speech-language pathology and audiology. See course information for number of ASHA CEUs, instructional level and content area. ASHA CE Provider approval does not imply endorsement of course content, specific products or clinical procedures.

*Please visit [crisisprevention.com/dcs-ceu](http://crisisprevention.com/dcs-ceu) for the most up-to-date list of our approved provider status prior to registration.*

# Upcoming 2011 Schedule

**Guarantee:**  
CPI guarantees your satisfaction with this training. If you are not 100% satisfied, we'll send you a full refund.

**Milwaukee, WI • July 12–14, 2011**  
Clarion Hotel & Conference Center • 5311 S. Howell Ave.  
Milwaukee, WI 53207 • 414.481.2400

**Springfield, IL • August 9–11**  
Hilton Garden Inn Springfield • 3100 S. Dirksen Pkwy.  
Springfield, IL 62703 • 217.529.7171

**Philadelphia, PA • August 16–18**  
Four Points by Sheraton Philadelphia City Center • 1201 Race St.  
Philadelphia, PA 19107 • 215.496.2700

**Roanoke, VA • August 23–25**  
Sheraton Roanoke • 2801 Hershberger Rd.  
Roanoke, VA 24017 • 540.563.9300

**Indianapolis, IN • August 30–September 1**  
Crowne Plaza at Historic Union Station • 123 W. Louisiana St.  
Indianapolis, IN 46225 • 317.631.2221

**New Brunswick, NJ • September 13–15**  
Hyatt Regency New Brunswick • Two Albany St.  
New Brunswick, NJ 08901 • 732.873.1234

**Baltimore, MD • September 21–23**  
Four Points by Sheraton BWI Airport • 7032 Elm Rd.  
Baltimore, MD 21240 • 410.859.3300

**Canton, OH • October 4–6**  
McKinley Grand Hotel • 320 Market Ave. South  
Canton, OH 44702 • 330.454.5000

**Overnight Accommodations:** Please contact the hotel directly for room reservations. A limited number of rooms will be held under “Dementia Care Specialists” at a discounted rate. Make your reservations early to ensure you receive the discounted rate.

## Let Us Bring This Training to You!

We can bring the *Dementia Capable Care* training program directly to your organization as an exclusive presentation for groups of 10 or more with our on-site training option. Call Tom Spicuzza at 877.816.4524 for more information.

# Registration Form

**1 Please complete participant and organization information. If registering more than one person, please make a copy of this registration form.**

Name \_\_\_\_\_

Discipline  Administrator  RN/LPN  Social Worker  Activities  
 Facility Educator  Housekeeping  Dietary  OT/OTA  
 PT/PTA  SLP  Other (please specify) \_\_\_\_\_

Title \_\_\_\_\_

Organization Name \_\_\_\_\_

Organization Type  Therapy Agency  Nursing Home  Assisted Living Facility  
 Continuing Care Retirement Community  
 Other (please specify) \_\_\_\_\_

Organization Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone (work) \_\_\_\_\_





Email \_\_\_\_\_

**2 Please indicate your training option, including city and program dates.**

- One-Day Dementia Capable Care: Foundation** .....  
 (Day One of any scheduled program)
- | Registrants       | Fee              |
|-------------------|------------------|
| 1 to 2.....       | <b>\$149 ea.</b> |
| 3 to 9* .....     | <b>\$134 ea.</b> |
| 10 or more* ..... | <b>\$99 ea.</b>  |
- \* Price per person when registering at the same time.
- Two-Day Dementia Capable Care: Care Partner Applications** .....**\$299**  
 (Days One and Two of any scheduled program)
- Three-Day Dementia Capable Care: Instructor Program** .....**\$1,499**  
 (Days One, Two, and Three of any scheduled program)

Program City (See page 7.) \_\_\_\_\_ Program Dates (See page 7.) \_\_\_\_\_

**3 Please select your method of payment.**

- Purchase Order Enclosed PO# \_\_\_\_\_  Check Enclosed Check# \_\_\_\_\_
- Bill My Organization (I am authorized to purchase.)
- Credit Card  Personal  Corporate        

Credit Card Number \_\_\_\_\_ Exp. Date (MM/YY) \_\_\_\_\_

Signature \_\_\_\_\_

Billing Address (if different from above) \_\_\_\_\_

**Please note:** Full registration fee is due and payable prior to the start of the program.

Priority Code: DCS0711CP

## Four Ways to Register



1. Online at [crisisprevention.com](http://crisisprevention.com)



3. Toll-Free **877.816.4524 / 888.758.6048 TTY**  
 (Deaf, hard of hearing, or speech impaired)  
 (US or Canada) M–F 7:30 a.m. to 6:00 p.m. (CT)



2. Fax Registration Form with payment information to:  
**414.979.7098** any hour of the day.



4. Mail Registration Form with payment information to:  
**CPI**  
**10850 W. Park Place, Suite 600**  
**Milwaukee, WI 53224**

**Cancellation Policy:** We understand that circumstances may arise that require you to cancel. Registrations cancelled 15 or more days prior to the program start date are fully refundable, transferable to another individual, or transferable to a program at a later date. Registrations that are cancelled within 14 days of the program start date are nonrefundable; however, a substitute can be sent to that program or the registration can be transferred to another CPI program conducted within four months of the original program date for a \$35 administrative fee. If you do not attend, you are responsible for the full program fee. CPI reserves the right to cancel a program. In the event of program cancellation, CPI's responsibility will be limited to a refund of the program fees.

